

# IATA EasyPay (IEP)

Answer ID - KB0032230

## What is IATA EasyPay (IEP)

IATA EasyPay is a voluntary alternative payment system for travel agents to issue tickets through the BSPs. Among other benefits, IATA EasyPay will Provide a “pay-as-you-go” solution for agents

To use IEP as a form of payment, the country and the airline both should be activated. If the country is already activated for the IEP, it is highly advisable to check with the airline whether the particular airline is activated for IEP and the FOP code {CA (MasterCard) / TP (UATP) / IATA EasyPay (EP)} they use.

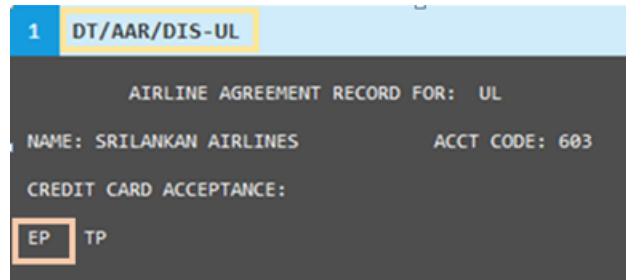
## How to set up an IATA EasyPay (IEP) account and Generate IEP number?

To start using IATA EasyPay, agents simply need to create an IATA EasyPay account.

- ◆ Register an IEP account in IATA customer portal. ([Refer to IATA customer portal](#))
- ◆ Agents can load funds into their e-wallet as they choose.
- ◆ Agents will then be able to generate single-use IEP numbers to enter in their GDS at the time of ticket issuance.

## What is the activated IEP code / Credit Card accepted for LK market? - KB0013798

On the agency environment, you can check activated IEP code / Credit Card accepted by the airlines using below entry.



Galileo entry :-DT/AAR/DIS-XX

XX - Airline 2 letter code

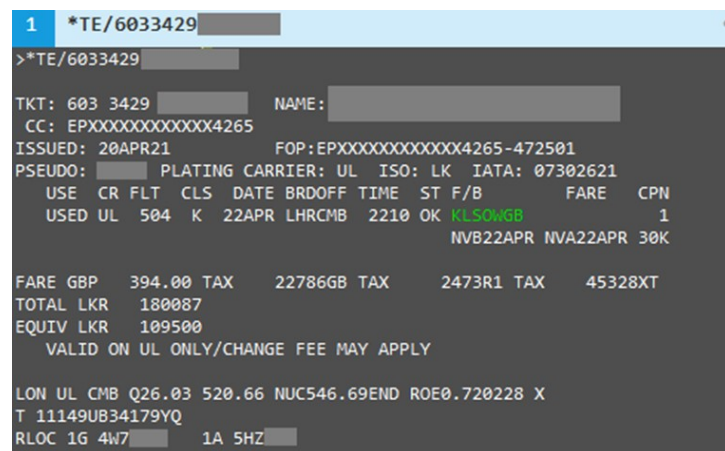
## How to apply Form Of Payment to issue an E-Ticket?

Galileo entry:- TMU1**EP161122334455667**\***D0521**

**EP161122334455667** - Form of payment with Credit Card code with IEP number.

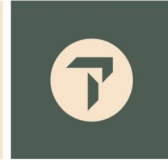
**\*D0521** - Expiration month and year.

### E Ticket Image



### HMPR (Daily Sales Report)

HMPR/20APR		PVT LTD		TINS REPORT		20 APR 21	
CURRENCY CODE	LKR	IATA NUMBER 073					
A/L TKT/STOCK	NBR	PASSENGER	NAME	FARE	TAX	COMM	FOP
603E3429		PERERA/		109500	70587	0.00	CR
SUBTOTAL - CASH				0	0		
SUBTOTAL - CHECK				0	0		
SUBTOTAL - NONREF				0	0		
SUBTOTAL - MISC				0	0		
SUBTOTAL - INV				0	0		
TOTAL CASH SALES				0			
TOTAL CREDIT SALES				180087			
TOTAL FEES				0			
GRAND TOTAL				180087			
TOTAL COMMISSION				0			
LESS CREDIT SALES				180087			
NETT AMOUNT PAYABLE				0			



## IATA EasyPay (IEP) Troubleshoot

- ⇒ Check whether enough funds are update on the IEP for ticket issue /reissue.
- ⇒ Check ticket quota is updated for the plating carrier (HMTQ/D)
- ⇒ Check whether the country and the airline is activated for IEP
- ⇒ Check which FOP method airline is accepting ({CA (MasterCard) / TP (UATP ) / IATA EasyPay (EP)})
- ⇒ When voiding an E-Ticket issued with an IATA EasyPay form of payment, the sum is released in 3-4 days (Retain any authorization message / code).
- ⇒ In case an approval code is required with CC (CA / TP) as form of payment, please refer to Answer ID - KB0029998.
- ⇒ The error **REFUSE CREDIT** means that either:
  - \* The Airline has not opted in with IATA, therefore their EasyPay issuing bank will decline the authorization
  - Or
  - \* The EasyPay account number used is invalid, or does not hold enough funds for the authorization.